

Quarterly Indicators to Update		Jun-2020				
Indicator Name	Report To	Indicator Owner	Updater & Secondary updater	Results Jun-20	Last Quarters Results Mar-20	Last Years Results Jun-19
Multiple updater link		Performance Measures				
TW03: Percentage of Trees and Woodlands works instructions completed in the required timescale	TEAM	Craig Thorpe	Shirley Hermitage Camille McCawley	100% 1/1 Info Only	No Data Info Only	100% 23/23 Target: 100
TW04: Trees and Woodlands - Contractor Quality Performance	TEAM	Craig Thorpe	Shirley Hermitage Melanie Parr	100% Info Only	No Data Info Only	100% Info Only
CSG01: Percentage of dog fouling reports actioned within the set timescale of 7 days	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	97.3% 36/37 Target: 95	98.75% 79/80 Target: 95	100% 52/52 Target: 95
CSG02: Percentage of fly tips collected within the set timescale of 7 days	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	97.25% 354/364 Target: 95	97.41% 339/348 Target: 95	96.23% 281/292 Target: 95
CSG04a: % of litter area inspections graded A or B - Litter	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	No Data Info Only	No Data Info Only	100% 120/120 Info Only
CSG05: Graffiti Removal - Percentage removed from Dacorum Structures within 7 days	TEAM	Craig Thorpe	Shirley Hermitage Melanie Parr	100% 28/28 Target: 95	93.1% 27/29 Target: 95	100% 33/33 Target: 95
WR01a: Justified Missed collections (Excluding Assisted Collections)	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	1187 Bins Target: 750	438 Bins Target: 750	587 Bins Target: 750
WR03: Number of justified missed assisted collections	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	214 Collections Target: 120	86 Collections Target: 120	196 Collections Target: 120
WR06: Total tonnage of garden waste collected	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	4340.24 Tonnes Info Only	706.65 Tonnes Info Only	3700 Tonnes Info Only

See over

WR07: Tonnage of food waste.	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	1382.96 Tonnes Target: 1020	1373.34 Tonnes Target: 1020	1192.02 Tonnes Target: 1020
WR05: Dry recycling Collected	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	4331.24, Tonnes Target: 3600	3944.27, Tonnes Target: 3600	3456.47, Tonnes Target: 3600
CSG01a: Number of dog fouling reports actioned within the set timescale of 7 days	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	36 Info Only	79 Info Only	52 Info Only
CSG02a: Number of fly tips collected within the set timescale of 7 days	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Melanie Parr	354 Info Only	339 Info Only	281 Info Only
CSG05a: Number of Graffiti removed from Dacorum Structures within 7 days	CMT	Craig Thorpe	Shirley Hermitage Melanie Parr	28 Info Only	27 Info Only	33 Info Only
WR08: % change in commercial waste customers in the quarter	CMT AND OSC-SPE	Craig Thorpe	Shirley Hermitage Vacant	No Data Info Only	No Data Info Only	No Data Info Only